

CANDIDATE CHARTER

NonStop Recruitment is a member of the Recruitment and Employment Confederation (REC) and adheres to their principles of good practice and conduct. We are committed to providing a service to all of our candidates which is efficient, professional and ethical.

We endeavour to:

- Answer calls to our office within three rings.
- Handle all contractor and temporary payroll queries promptly and efficiently.

We will:

- Give you honest advice on your job search (if we can't find you work, we won't waste your time).
- Provide you with as much information about the positions that we have, including full details of companies where intend to send your CV.
- Confirmation by email about where we have sent your CV to.
- In the event of being called for an interview, we will provide you with a confirmation letter and job specification, along with any information packs available.
- Give you as much information as possible about your permanent/contract/temporary assignment.
- Conduct candidate's audits so that we can get confidential feedback about our service and ensure that it meets our high standards.
- Keep you updated and give you feedback after an interview.
- Adhere fully to our equal opportunities policies regarding gender, race, age and disability discrimination.
- Adhere to all aspects of data protection and confidentiality.

Welcome feedback concerning any aspects of our recruitment.

